

Websio Document Preview 2026

Client Upgrade Installation Guide

Product	Websio Document Preview 2026
Installer version	2026.0.1
Target platform	SharePoint SE / 2019
Important For this build, run the MSI directly.	

1. Installation Package Contents

Item	Purpose
docPreviewSetup.msi	Main installer to run.
Data1.cab	External cabinet with installation payload. Must stay next to the MSI.

2. Before You Begin

- Log on to the SharePoint server as a Local Administrator and SharePoint Farm Administrator.
- Copy the complete install 2026 folder to the SharePoint server. Keep docPreviewSetup.msi and Data1.cab in the same directory.
- Close Configurator window that may be using the previous version.

3. Uninstall the Previous Version

First run the standard Windows uninstall for the previous Websio Document Preview version. If the uninstall completes normally, it should retract and remove the old WebsioPreviewField.wsp automatically.

1. Open Control Panel > Programs and Features.
2. Select the previous Websio Document Preview installation.
3. Click Uninstall
4. Ignore the message “Have you removed Preview Field from all your site collections”; just click “Continue.”
5. Wait until the uninstall completes.
6. Open SharePoint Central Administration > System Settings > Manage farm solutions and check whether websiopreviewfield.wsp is still listed.

4. Remove the Previous Farm Solution Manually If Needed

Use SharePoint Central Administration only if the previous uninstall did not remove websiopreviewfield.wsp.

1. Open SharePoint Central Administration.
2. Go to System Settings > Manage farm solutions.

3. Open websiopreviewfield.wsp.
4. If the solution is Deployed, click Retract Solution.
5. Wait until the solution is no longer deployed.
6. Select websiopreviewfield.wsp again and click Remove Solution. Wait until websiopreviewfield.wsp disappears from the farm solutions list.

5. Restart IIS and SharePoint Timer Service

After uninstalling the previous version, and after manually removing the WSP if that fallback was required, restart both IIS and SharePoint Timer Service before installing the new package.

Restart IIS

Open Command Prompt as Administrator and run:

```
iisreset
```

Wait for the confirmation message that Internet services restarted successfully.

Restart SharePoint Timer Service

Option A: restart it from Windows Services.

- Open services.msc.
- Find SharePoint Timer Service.
- Click Restart.

Option B: restart it from elevated PowerShell:

```
Restart-Service SPTimerV4  
Get-Service SPTimerV4
```

Expected status: Running.

6. Install Websio Document Preview 2026

Double-click docPreviewSetup.msi from the “install 2026” folder and follow the installation wizard.

During installation

The MSI copies product files, then runs a PowerShell custom action that adds the new WSP, and deploys it to all web applications.

7. Verify the Installation

In Central Administration, go to System Settings > Manage farm solutions and confirm that:

- websiopreviewfield.wsp is present.
- Status is Deployed.
- There are no pending solution deployment jobs.

8. Run the Configurator

1. Start Configurator as Administrator from the Desktop shortcut or from Start Menu > Websio Document Preview > Configurator.

2. Run Add Document Preview for the required web applications.
3. **If the Configurator shows Upgrade to Modern Preview Field, run the upgrade step.**
4. Restart IIS and SharePoint Timer Service again

9. Deploy Modern Preview Field for Modern Experience

This step is extremely important for document libraries that use the SharePoint Modern experience. The WSP installs the server-side solution, but modern document library views also require the Modern Preview Field SPFx app to be deployed and added to each site where modern document libraries must show the preview column correctly.

Modern experience requirement

If the Modern Preview Field app is not deployed and added to the site, classic/server-side installation can succeed while the preview column still does not render correctly in modern document library views.

Add the package to the App Catalog

1. Open the SharePoint App Catalog site.
2. Open Apps for SharePoint.
3. Upload Modern Preview Field.sppkg from the installed solutions folder: C:\Program Files\Webzio Information Solutions\Webzio Document Preview 2026\solutions.

Deploy the package

1. Click Deploy and wait until the package is shown as deployed in the App Catalog.

Add the app to each required site

For every site that contains document libraries using the Modern experience, add the app to the site. This is required even after the package is deployed in the App Catalog.

1. Open the target SharePoint site.
2. Open Site Contents.
3. Click New > App.
4. Find Modern Preview Field in the Apps From Your Organization and click it.
5. Wait until the app is added to the site.
6. Repeat this Add App step for every site where modern document libraries must display Webzio Document Preview.

10. Troubleshooting

Symptom	Likely cause	Recommended check
MSI installation fails	Installer was not elevated, Data1.cab is missing, or the SharePoint PowerShell snap-in cannot be loaded.	For support diagnostics, rerun the MSI from an elevated Command Prompt with verbose logging: <code>msiexec /i "C:\Path\To\install 2026\docPreviewSetup.msi" /L*v "C:\Temp\WebzioPreview2026-</code>

		install.log". Confirm the full install 2026 folder was copied.
WSP deployment fails	SharePoint Timer Service is stopped, stuck, or the account lacks farm permissions.	Restart SPTimerV4, confirm the account is Farm Administrator, then check Manage farm solutions.
WSP remains after uninstall	The previous uninstall did not remove the farm solution, or the SharePoint timer job did not complete.	Use Central Administration to retract and remove websiopreviewfield.wsp, then restart SPTimerV4 and IIS.
License Manager 2016 message appears	The old package or old bootstrapper path was launched.	Double-click docPreviewSetup.msi from install 2026, not an older MSI or setup.exe.
Configurator cannot update sites	Insufficient SharePoint permissions or blocked site collections.	Run Configurator as Administrator under a Farm Admin account and review skipped site collections.
Escalation data to collect If the installation still fails, collect the MSI log, a screenshot from Manage farm solutions, the current SPTimerV4 status, and the exact Windows account used to run the installer.		